



Activation Key Terms and Conditions

Effective Date: 1 January 2024

Pricing

Key	Online Price	Offline Price
All Activation Keys	199 USD*	250 USD*

* For customers with a New Zealand Billing Address, the above prices are exclusive of 15% GST and the USD price will be converted to NZD when you perform your online payment.

* Occasionally we may choose to run promotions which offer a discount to these standard prices.

* Offline Price refers to our standard prices and purchasing via PO/Invoicing/Bank Transfer. Online price refers to paying online at our website with our special discounted Web promotional pricing.

* A \$25 USD SWIFT processing fee will be added to Offline purchasing invoices.

Volume Discounts

Volume	Discount
5 +	2.5 %
10 +	5 %
25 +	10 %

Activation Keys are required to use our Apps. Each App requires its own unique Activation Key to be purchased.

Trial Keys : these are valid for 14 days starting from the moment you register (GMT).At the conclusion of the trial period you will need to acquire a non expiring paid key in order to continue using the App.

Non Expiring Paid Keys : you only need to acquire a key once and it will work in perpetuity for all current and future versions of the App.

Activation Keys are installed and run entirely locally when you configure your App setup. There are no network callbacks to the BaboonBones servers of any kind performed by the Activation Key framework.

Activation Keys may be used by:

- 1) The key purchaser in their own personal Splunk Environments.
- 2) The key purchaser's organization whereby 1 Activation Key is required for each Splunk Node or Splunk Cloud Instance that the App is deployed on or sending data to.
- 3) A Splunk Node is defined as a running process of a Splunk instance type (Heavy or Universal Forwarder , Indexer , Search Head , Deployment Server , Cluster Master , License Master) .
- 4) If you are a Distributor/VAR/Reseller/OEM/Systems Integrator/Professional Services organization/Intermediary of any kind that is purchasing Activation Keys and distributing them to end users, then these licensing requirements also apply.

You may use your Activation Key across multiple Data Input stanzas on the same Splunk Node.

An Activation key purchase does not include dedicated support. For dedicated support from the BaboonBones team please [browse our support options](#).

Offline purchases are provisioned via the customer sending us a Purchase Order to which will we send a Tax Invoice.

For Offline purchases , your Key(s) will be distributed once payment has been made. In the interim we may provide you with an extended trial key.

If you lose your Activation Key you may request a replacement by emailing us at support@baboonbones.com.

If you didn't receive your Activation Key email, it is possible that your spam filters / email security rules blocked 'support@baboonbones.com'. Just email us back at support@baboonbones.com and we'll send out your Activation Key details to another email address you provide that is not blocked.

If you purchased an Activation Key for the wrong App, then please contact us at support@baboonbones.com so we can ensure you get the correct key at no additional cost.

If you made a duplicate purchase in error, and require a refund then please contact us at support@baboonbones.com so we can process the refund.

In all other cases, Activation Key purchases are non-refundable.

Any attempt to misuse or tamper with your Activation Key constitutes a breach of these terms and conditions.

Any breach of these terms and conditions will result in deletion of your registration details and termination of your Activation Key with no refund.